

**G620**

**GSM/GPRS Digital Mobile Phone  
User Manual**











© 2008. All rights are reserved. No part of this document may be reproduced without permission. All trademarks and brand names mentioned in this publication are property of their respective owners.

While all efforts have been made to ensure the accuracy of all contents in this manual, we assume no liability for errors or omissions or by statements of any kind in this manual, whether such errors are omissions or statements resulting from negligence, accidents, or any other cause. The contents of this manual are subject to change without notice.

Protect your environment! We strive to produce products in compliance with global environmental standards. Please consult your local authorities for proper disposal.

# SAFETY PRECAUTIONS

Before using your phone, please read the following important information to eliminate or reduce any possibility of causing damage and personal injury.

	Do not use wireless phones while driving.
	Switch off wireless devices in aircraft. The signal may cause interference. Using them on aircraft is illegal.
	Do not use mobile phones where blasting is in progress. Follow any regulations and rules strictly.
	Do not use mobile phones at Petrol stations. Don't use near fuel or chemicals. Do not dispose your battery or mobile in a fire.
	Follow any regulations or rules in hospital and health care facilities. Switch phone off near medical equipment.
	All wireless devices may get interference that could affect performance.
	The repair or installation of the device should be done at Authorized service centers
	Use only approved accessories and batteries.
	Use only in normal position. Do not expose your phone to extreme high temperatures above +60°C (+140°F) . Do not use anything static to clean your phone.
	Do not throw your battery or mobile device in the trash. Your device is not water-resistant. Keep it dry.

Improper use will invalidate the warranty! These safety instructions also apply to original accessories.



# Table Of Content

<b>GENERAL INFORMATION</b> .....	<b>1</b>
Antenna.....	1
Network Service.....	1
Accessories.....	1
Phone Lock Code.....	1
<b>KNOW YOUR MOBILE PHONE</b> .....	<b>2</b>
Positions of Phone Keys .....	2
Functions of Keys.....	3
Display Screen.....	3
Status Icons.....	4
LCD Backlight .....	5
<b>GETTING STARTED</b> .....	<b>6</b>
First Call.....	6
Mounting the SIM Card .....	6
Mounting the T-Flash Card.....	8
Charging the Battery .....	8
Switching Your Phone On/Off.....	9
<b>CALLING</b> .....	<b>11</b>
Making Calls.....	11
Answering Calls .....	12
Options In Call.....	12
<b>GUIDE TO MENU OPERATIONS</b> .....	<b>15</b>
<b>IMPORTANT INFORMATION</b> .....	<b>22</b>
Use of Passwords .....	22
Battery Information.....	23
Usage & Maintenance.....	25

Emergency Calls .....	26
<b>APPENDIX.....</b>	<b>27</b>
Appendix A: Guidance On Entry Methods .....	27
Appendix B: Troubleshooting .....	28
Appendix C: Available Accessories .....	29
Appendix D: FCC Statement .....	29
<b>ACCESSORIES LIST.....</b>	<b>30</b>
<b>SERVICE CENTRE LIST .....</b>	<b>31</b>
<b>CUSTOMER'S WARRANTY CARD.....</b>	<b>37</b>
Details: .....	38

## GENERAL INFORMATION

### ***Antenna***

Use of other antenna devices could damage your mobile phone and reduce performance. Your phone has a built-in antenna. Don't touch the antenna area unnecessarily when the phone is switched on. Contact with the antenna affects call quality and may cause the phone to operate at a higher power level than otherwise needed.

### ***Network Service***

A lot of features described in this manual are called network service. They are special services provided by wireless service providers. You should subscribe to these services from your home service provider and learn instructions on uses before you select the network you want to use.

### ***Accessories***

Li-Ion battery is the manufacturer-approved rechargeable battery available for your phone. May be some batteries performs best after several full charge/discharge cycles.

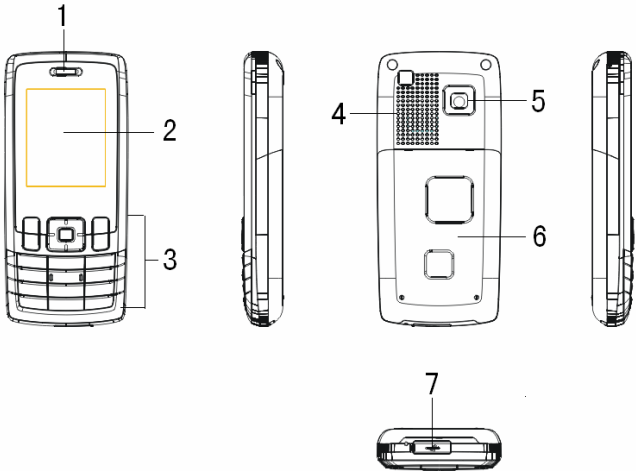
Use only batteries, chargers and accessories approved by the phone manufacturer for use with this particular model. The use of any other types will invalidate any approval or warranty applying to the phone, and may be dangerous.

Please consult with your dealer for availability of approved accessories.

### ***Phone Lock Code***

The factory setting for the phone lock code is 1234. To avoid unauthorized use of your phone, you can change the code in the Settings > Security Setup > Change Password. Remember your new code and write down in a safe place.






# KNOW YOUR MOBILE PHONE



## *Positions of Phone Keys*

- |                          |                 |
|--------------------------|-----------------|
| 1. Receiver;             | 2. Screen;      |
| 3. Keypad;               | 4. Speaker      |
| 5. Camera lens           | 6. battery lid; |
| 7. Charger&Earphone&Data |                 |

## Functions of Keys

Key	Name	Description
	Send Key	Making or answering a call. In the standby mode, press this key to access the Call Logs.
	Hang Up Key	End an ongoing call. Press and hold this key to turn on or off the mobile phone. In the menu mode, press this key to return the standby mode and cancel current operations. Press this key to stop the alarm ringing once the alarm rings.
	Soft Keys	Use the left and right soft keys to execute to functions indicated at the left/right of the prompt bar on the screen.
	Selection Keys	Scrolling options in the function list or the phone book. In the edit mode, direction keys are used for moving the cursor. In the standby mode, press direction keys to activate a specified function.
	Numeric Keys	Used to enter numbers, letters and some special characters. In the standby mode, press and hold # key to activate Silent mode. In the edit mode, you can press # key to switch the input method.

## Display Screen

Your mobile phone has a single screen display, which consists of three main areas:

The First line displays status icons, which indicate the signal strength, the remaining power of the battery, etc.

The Middle lines display text and graphics, including numbers, text, animated icons and the information you enter.

The Last line displays the currently available operations assigned to the left or right soft key.

### **Status Icons**



Network Signal

Connecting GPRS and using GPRS

Divert all Voice Calls

Auto Keypad Lock

Alarm Clock is activated

Battery Status

Missed Calls

New SMS

New MMS

Roaming Startup

Stopwatch Startup

WAP Message

### Sound Status



Ringing

Vibrating

Vibrating then Ringing

Vibrating and Ringing

## ***LCD Backlight***

You can set the LCD backlight for the display and keypad through in the “LCD backlight” menu. The backlight will be off automatically without any key operation after a while.

## GETTING STARTED

### ***First Call***

- Insert a SIM card (Switch off your phone at first, and then remove the battery). Enter the area code and the phone number and press Pick

Up Key



**Tip:** Before you get started, you must insert a valid SIM card in your phone and charge the battery first.

- SIM Card: Please refer to “Mounting The SIM Card” for more reference on installation.
- Charging the battery: please refer to “Battery and Charging” for more details.

### ***Mounting the SIM Card***

Your mobile phone number, PIN (Personal Identification Number), PIN2, PUK (Personal Unlock Key), PUK2 (Personal Unlock Key2), IMSI (International Mobile Subscriber Identity), the network information, the phonebook data, SMS (short messages) and other data are stored in your SIM card.

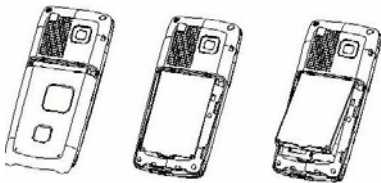
**Note:** This particular phone model only supports the SIM cards of 1.8V and 3V.

- Some network operators don't offer PIN2 and PUK2, so functions using those passwords will be unavailable.
- The SIM card and its contacts can be damaged by scratches or bending easily, so be careful while handling, inserting or removing the card.
- Keep all miniature SIM cards out of children's reach.

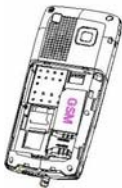
**Note:** Always make sure the phone is switched off before you insert or remove the SIM card, otherwise it may damage the SIM card.

## Mounting

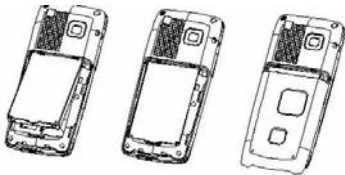
1. Remove the battery cover by sliding it, raise the battery bottom and break out the battery from the mobile-phone, as the following picture shows:



2. Insert the SIM card, with the notch at the top left and the gold contacts face down, into the card slot.



3. Replace the battery and close the cover tightly.



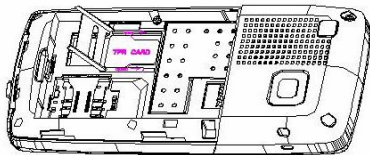
**Note:**

- If the SIM Card is installed improperly or damaged, the prompt words “Insert SIM” will display on the screen after you switch on your phone. Remove the SIM Card and check the way that performs as pictures show, and then mount it again.
- If “Insert SIM” still appears on the screen after you have inserted the SIM correctly, there may be something wrong with your SIM card. Please ask the network operator to repair it.
- If the screen displays that the SIM card is locked permanently, please consult with your network operator.

***Mounting the T-Flash Card***

Please follow steps described as below:

- Turn off the phone; remove the battery and unplug other external power sources, then insert the T-Flash memory card, close the T-Flash card slot and push it into the place completely. as the following picture shows:



When you need to remove the Memory Card, please first turn off the phone, remove the battery, then remove the Memory Card.

***Charging the Battery***



**Note:** Please always keep your phone connector and charger dry.

1. Connect the connector of the travel adapter to the phone.
2. Plug the travel adapter into a proper AC wall outlet.
3. When your phone indicates that the battery is fully charged, please pull the travel adapter out from the I/O socket of the phone.

**Tip:** 1. If the battery is totally empty or not enough, it may take a few minutes before the charging indicator appears on the screen.  
2. You can turn on/off, and use the phone while charging.

**Warning:** Make sure that the standard voltage/power of the place where you charge the battery matches with the rated voltage/power of our travel adapter.

### ***Switching Your Phone On/Off***

- Press and hold Power Key for a few seconds to switch your phone on.
- **If the phone ask for a phone lock code:**  
Enter the phone lock code, and press OK.
- **If the phone ask for a PIN code:**  
Enter the PIN code, and press OK. The PIN code is usually supplied with the SIM card. Please consult your network operator for more information.

- **Access the standby mode.**

Press and hold Power Key for a few seconds to switch your phone off.

# CALLING


## Making Calls

1. Enter the phone number (with the area code)

2. Press  to make a call.

3. Press  to end a call.


## Making International Calls


1. Press  + twice for the international prefix symbol +.

2. Enter the country code, area code and phone number.

3. Press  to make a call.

## Making Extension Calls

4. Enter the host number, and press  + three or four times for the extension prefix symbol P or W.

1. Enter the extension number, and press  to make a call.


## Clear Wrong Enters

Press the right soft key to delete the last character on the screen. Hold the right soft key will clear all you entered.



## Making a call from the Phone Book

1. Press the left soft key twice to access the **Phone Book**.

2. Select " Search Entry" to find the number you wants, and press

 to call the number.

## Last Number Redial

1. In the standby mode, press  to access the **Call Logs**.
2. Press the Up/Down key to reach the desired number or name and press .



## Speed Dialing

You can save 8 Speed Dial Numbers you often dial to positions titled with number keys from “2” to “9” respectively. Select “Phone book > Speed Dial > Set Number”, and then set “Enable Speed Dial” on. In the standby mode, long press the number key to dial the corresponding number store.

## Adjusting the Sound Volume

During a call, you can press the Up/Down Key to adjust the earpiece volume.

## Answering Calls

1. To answer an incoming call, press .
2. To end or reject an incoming/ongoing call, press .

### Tip:

If the caller can be identified, the caller’s name and phone number will display. If the caller can’t be identified, the screen will only display the caller’s number. When you use the function list or Phone Book, you can also answer a call.

## Options In Call

Your phone provides a number of functions that you can use during a call.

During the call, press the left soft key “Option” to enter the call option menu.

The call option menu can only be seen while a call is being made. Functions such as call waiting, call divert, and conference calls require network support. Please contact your network provider.

In this menu, you can handle as follows:

**- Hold/ Retrieve**

To put a call on pause or retrieve a call that has been put on hold.

**- Swap \***

To switch between a call being made and one on hold

**- End**

To end the call

**- New Call**

To begin to dial new call

**- Phone Book**

To enter the list of phone book entries

**- SMS**

To enter the SMS menu

**- Sound Recorder**

To record voice memos

**- Mute**

To stop transmitting the user's voice

**- DTMF**

To deactivate or activate DTMF sound

## - **Multiparty \***

To pick up a waiting incoming call to join it with a multiparty call; To put a conference call on hold; To carry on a call privately with one party while keeping all the other parties on hold; To connect two parties and withdraw oneself from the multiparty call; To put one party of a group on hold; To end all calls in progress and all calls on hold.

**Note:** "\*" only appear in specific situations. For example, "**Swap**" only appears when there is both a call in progress and a call that has been hung up "**Multiparty**" function need apply toward the service provider.

## GUIDE TO MENU OPERATIONS

All function options about the mobile phone are listed as below with brief descriptions.

<b>Messages</b>	
<b>SMS</b>	
Write Message	To create a new SMS
Inbox	To view the received SMS.
Outbox	to view the SMS saved in the SIM card and owner phone or sent MMS
Delete folder	To delete the selected folder of SMS
Template	To view or edit template of SMS to create
Message Settings	To perform the setting related to SMS
<b>MMS</b>	
Write Message	To create a new MMS
Inbox	To view the received MMS
Outbox	to view the sent MMS
Draft	To save the MMS that is not ready to send out

	in order to further edit, and then send.
Template	To view or edit template of MMS to create
Message Settings	To perform the setting related to MMS
<b>Chat</b>	
To chat with others via SMS.	
<b>Voice Mail Server</b>	
Automatically to direct incoming calls to the voice mail centre when you cannot accept a call so that the caller can leave a message on the voice mail system of service network.	
<b>Cell Location Display</b>	
To receive public messages on all different subjects from your network operator	
<b>Phone Book</b>	
Search	To search the desired phonebook entry.
Add New	To add a new phonebook entry.
Copy All	to copy the phonebook entries between your SIM card and your mobile phone,
Delete	To delete the selected phonebook entry.

Caller Group	To hold out incoming caller group function, you can select group in the list of the caller group, view and edit the Caller Group Detail.
Extra Number	To save or edit the owner number or SOS number.
Settings	Perform the settings related to phonebook.
Speed Dial	To turn on/off the speed dial function, edit speed number associated with number key 2-9.
Caller Picture	Picture link of the incoming caller.
Caller Ring Tone	To set the ring of the incoming caller.
<b>History</b>	
Missed Calls	To view the missed call log list
Dialed Calls	To view the dialed call log list
Received Calls	To view the received call log list
Delete Call Log	To delete call log.
Call Time	To view the last, total sent and received call time or reset it.
Call Cost	To view the last and total call cost, set the max

	cost and price per unit, reset the call cost.
SMS Counter	To view the sent and received SMS counter and reset it.
GPRS Counter	to view the quantity of data flow transmitted on the network via GPRS

## **Settings**

### **User Profiles**

To activate and customize the desired profile as General, Bluetooth, Meeting, Outdoor, Indoor, Headset, Silent according to case and environments.

### **Phone Setup**

To perform the setting related to mobile phone such as time and date, language, preferred input methods etc

### **Call Setup**

To perform the call settings including call waiting, call divert, call barring, IP number etc.

### **Network Setup**

To perform the setting related to network.

### **Security Setup**

To perform the setting related to network. Including SIM lock, phone lock, auto keypad lock, fixed dial etc	
<b>Sound Effect</b>	
To set the equalizer.	
<b>Restore Factory</b>	
To restore the relevant settings to the manufacturer's settings. The default setting password is 1234.	
<b>Bluetooth</b>	
Power	To turn on or off the bluetooth function
Inquiry Audio Device	To search the Audio Device. If device is found, press the left soft key "Bond", then input password, finish coupling.
My Device	To display my device which device has connected
Active Device	To display active device, press the left soft key "Disc." to cut link.
Setting	To perform the following setting: Visibility , Change Device Name , Authentication, Audio

	Path, BT Memory Setting, Remote SIM Mode
About	To show service list about this phone. Note: Link mode of device can differ, please read the device user explain before making.
Shortcuts	To edit the shortcut menu
<b>Multimedia</b>	
Camera	To take pictures at anytime or place by a vivid camera and then save them on your memory card, use them as your mobile phone wallpaper (main screen size) or send them to your friends and colleagues via MMS
Image Viewer	To view the saved image.
Video Recorder	To record the movie by equipped video.
Video Player	To play the recorded movie.
Audio Player	To play the music
FM Radio	To receive the FM broadcast.
Sound Recorder	To record the sound.
Melody Compose	To compose your desired melody

<b>Games</b>	You may play the built-in F1 Race and Riches games and perform the game settings.
<b>Organizer</b>	
Alarm	To use the alarm service available with your mobile phone
Calendar	To arrange your journey according to calendar.
To Do List	To record the import information.
World Clock	To use the world clock function
Collections	To use applied functions including calculator, Unit converter, Currency converter, health, E-book reader, stopwatch
<b>Services</b>	Your mobile phone supports wireless application protocol (WAP) service. You can access many different WAP services such as news, weather reports, flight information, and others.
<b>File Manger</b>	Your mobile phone supports file management function. You may perform the corresponding

	operation on the selected file.
--	---------------------------------

## IMPORTANT INFORMATION

### ***Use of Passwords***

Your mobile phone and SIM card have various passwords. Those passwords avoid unauthorized use of your phone and SIM card. You can change PIN, and phone password in the “Settings > Security Setup”.

### **Phone Code**

The Phone code can be used to avoid unauthorized use of your phone. The factory setting for the phone code is 1234. If phone lock is enabled, you will be asked to input the phone password when you switch on your phone.

### **PIN (4 to 8 digits)**

The PIN (Personal Identification Number) code protects your SIM card unauthorized use. The PIN code is usually supplied with the SIM card. When the PIN code request is enabled, the password is asked every time the phone is turned on.

Three times wrong PIN input, the SIM card will be locked and you will need to use the PUK to unlock it. PUK is usually set by the network operator.

1. Enter the correct PUK to unlock the SIM card, and then enter the new PIN and press **OK**.
2. If you are prompted to enter the new PIN again, enter it and press **OK**.
3. If the PUK is correct, the SIM card will be unlocked and the PIN will be reset.

### **PUK (8 digits)**

The PUK (Personal Unblocking Key) code is required to change a blocked PIN code. Please contact your network operator for the code.

Note: Ten times wrong input in succession, the SIM card will be invalid and you need to consult with your network operator for a new SIM card.

### **PIN2 (4 to 8 digits)**

The PIN2 code, supplied with some SIM card, is used for some functions, such as Call Cost, Fixed Dial and so on. Please consult your network operator to confirm whether your SIM card supports those services or not. Three times wrong PIN2 code input, the SIM card will be locked and you will need to use the PUK2 to unlock it.

1. Enter the correct PUK2 to unlock PIN2, and then enter the new PIN2 and press **OK**.
2. If you are prompted to enter the new PIN2 again, enter it and press **OK**.

### **PUK2 (8 digits)**

The PUK2 code, supplied with some SIM card, is required to change a blocked PIN2 code. It may be supplied with the SIM card. If not, contact your network operator.

Note: Ten times wrong input in succession, the SIM card will be invalid and you need to consult with your network operator for a new SIM card.

### **Barring Code**

To activate call barring, you need a Barring Code. You obtain the password from your service provider.

### ***Battery Information***

#### **Charing and Discharging**

- The charger is designed to be used in temperatures between 0°C to 40°C.
- Do not charge the phone in wet and damp conditions.
- Use only batteries approved by the phone manufacturer and recharge your battery only with the charger approved by the manufacturer.

- We strive to produce products in compliance with global environmental standards
- The charger meets the standard for safety of information technology equipment and office equipment use. It must be used for this purpose only.
- Your phone is powered by a rechargeable battery. Full performance of the battery is achieved only after two or three complete charge and discharge cycles.
- When the battery level is low, “Low Battery” will be displayed on the LCD screen. If you have selected Alert Tone (Warning Tone of any profile in Profiles), the phone will sound the alert tone.
- When a charger is not in use, disconnect it from the power source. Do not leave the battery connected to a charger for longer than 12 hours, since overcharging may shorten its life.
- Temperature extremes will affect the ability of your battery to charge.
- Technical specifications:

Adapter	Input: AC 100-240 V / 50-60 Hz / 0.2 A Output: DC 5 V / 500 mA Caution: the network voltage is classified as a hazard by the criteria of this standard.
---------	---

## Tips for Battery

- Placing the battery in hot or cold places, such as in a closed car in summer or winter, will reduce the capacity and lifetime of the battery.
- Do not let the metal contacts on the battery touch other metal contacts. It could short-circuit and damage the battery. Use the battery only for its intended purpose.
- Do not disassemble or modify the battery by yourself.
- Do not clean the battery with water or any organic solvent.
- Always keep the battery dry.
- The battery can be charged and discharged many times but it will wear out as last. When the talk and standby time is obviously shorter

than normal, please change the original battery approved by manufacturer.

- Do not short-circuit the battery.
- Turn off mobile phone before removing the battery.
- Do not dispose of batteries in fire.
- If you smell anything strange from the battery or find that the battery is overheated, you should stop using it immediately and contact the authorized After Service Center in your region.
- If you don't use the battery for a long time, please fully charge the battery before you store it.



Batteries should never be placed in municipal waste. Batteries must be recycled or disposed of properly. Please follow local regulations for disposal of batteries.

### **Usage & Maintenance**

To keep your product working well, take a moment to review the following usage & maintenance tips, which will help you to fulfill any warranty obligations and to enjoy this product for many years.

- Keep your phone and all its parts and accessories out of children's reach.
- Your products are not water-resistant. Keep it dry. Precipitation, humidity and liquids contain minerals that will corrode the connectors.
- Always treat your products with care and keep it in a clean and dust-free place.
- Do not expose your product to extreme high or low temperatures. Your phone operates best in temperature between 15 °C and 25°C. Minimum and maximum temperatures recommended by the manufacturer are -10°C and 55°C.
- Do not expose your product to open flames or lit tobacco products.
- Do not attempt to disassemble or modify your product. Only authorized personnel should perform service.
- Do not drop, throw or try to bend your product.

- Do not paint your product.
- Do not use harsh chemicals, cleaning solvents, or strong detergents to clean it.
- Keep anything magnetic, such as credit cards, far away from your product.
- If you find that the battery has any crack, deformation or anything else, you should stop using the battery immediately.
- If the electrolyte leak out and contact your skin or clothes, you should immediately use soap and clean water to clean it. In case the electrolyte spatters into your eyes, you must use the clean water to wash your eyes thoroughly and go to the hospital immediately.
- If your phone or any accessory doesn't function normally, please send them to the nearest authorized service facility. The qualified personnel there will assist you, and if necessary, arrange for service.

### ***Emergency Calls***

This phone, like any wireless phones, operates using radio signals, wireless and landline networks which cannot guarantee connection in all conditions. Therefore, you should never rely solely upon any wireless phone for essential communications (e.g. medical emergencies)

To make an emergency call:

- 1> Switch your phone on.  
Some networks may require that a valid SIM card is properly inserted in the phone
- 2> Dial the official emergency number. Emergency numbers vary by location.

While making an emergency call, please remember to give all information as particularly as possible. Never hand off the call please until you are given permission to do so.

## APPENDIX

### ***Appendix A: Guidance On Entry Methods***

This phone provides input methods of Multitap ABC (ABC), Multitap abc (abc), Numeric (123), Smart ABC, Smart abc and Hindi(Hi), which can be used in editing the Phone Book, short messages, memos, greetings, alarms and other text applications.

#### **The Icons of Input Methods**

After entering different kinds of edit windows (including edit phonebook, short messages. etc.), the icons of input are as follows:

“**123**”: The Entry method of Numeric appears as: “123”

“**ABC**”: The entry method of Multitap ABC appears as: “ABC”

“**abc**”: The entry method of Multitap abc appears as: “abc”

“**smart ABC**”: The entry method of Smart ABC appears as: “smart ABC”

“**smart abc**”: The entry method of Smart abc appears as: “**smart abc**”

“**Hi** ”: The entry method of Multitap Hindi appears as: “**Hi**”

#### **How to Switch Between the Input Methods**

Press **#** key to switch the input methods.

#### **Numeric, Multitap ABC and Multitap abc Input Methods**

##### **Numeric**

When the icon of the input method is “123”, press the number keys to enter the numbers directly.

Multitap ABC and Multitap abc

When the icon is “ABC” or “abc”, press the number keys (2 to 9) repeatedly until desired letters appear in the text area. Press the number key once for the first letter. Press twice for the second letter. So, press number keys to reach the desired letter in the same way.

Press 0 to enter a blank space.

**Note:** while using the Numeric entry, please switch to the method of Multitap ABC and Multitap abc first if a blank space is required, and then press 0 to enter a blank space.

## How to Input Special Symbols

If you want to input special symbols, such as ". ! ? = < >", Etc., please following steps as below:

Press the \*+IP key in the edit mode to display the symbols. Press the Up/Down, or Left/Right Key to move the cursor in the symbol table, and select one symbol. Press the right soft key to cancel the symbols selection.

## Appendix B: Troubleshooting

This section lists some problems that you might meet while using your phone. If you feel that your phone do not operate normally, please reset settings first, and then follow Troubleshooting Guide. If you are still unable to solve problems, please contact the authorized service center or the store from where you purchased the phone.

Problems	Solutions
Can not answer or make a call	Make sure that the phone has been switched on. Make sure that the battery is charged. Make sure that the signal intensity is high enough. Make sure the own number function in the call setting is system preset or number sending. Make sure the line switch in call setting is the system preset line. Check whether you have set up call barring or fixed dialing or any other safety function. Check whether you have set up call diverts. Check whether you have inserted the proper SIM card correctly.
Low voice	Check if the volume has been set too low.

No ring	<p>Check whether you have set up the "Vibrating Only" option.</p> <p>Check whether the ring volume is not too low</p> <p>Move away from a noisy place to check if you can hear the phone ringing.</p> <p>Check whether you have set up call diverts.</p>
LCD unclear	<p>Check whether the contrast has been set too low.</p>

### ***Appendix C: Available Accessories***

#### **Travel Charger**

You can charge the phone with the Travel Charger when you are on the move.

**Note:** Please use approved accessories to get the most out of your phone.

#### ***Appendix D: FCC Statement***

This device has been tested and found to comply with Part 15 of the FCC rules. Performance is subject to the following conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.
3. Changes or modifications not expressly approved by the manufacturer or authorized service center could void the user's authority to operate this equipment.

## ACCESSORIES LIST

<b>No.</b>	<b>Component</b>	<b>Quantity</b>
1	Handset	1
2	Battery	1
3	Charger	1
4	Earphone	1
5	Data cable	1
6	User manual	1
7	512M T-card with adaptor	1

## SERVICE CENTRE LIST

**Maharashtra:** Mumbai-Andheri 32945199/26878136 / 8137/ 4879/  
26874891/ 9324102119 Mumbai-Chembur 32937984/25241984/  
9323786625 Mumbai-Borivali 9867643695/ 28697754 / 28697802  
/9867643695 / 9323724415 Mumbai-Goregaon 9324721942 / 28764605 /  
28791499/9892530953 Mumbai-Lalbaug 9869230643/ 24714300 /  
64517177 / 9869230643 Thane 25470806 / 9322192400 / 25421948 /  
9323724463 Kalyan 3209470/ 2327060/ 9324451953 Vasai 2334089 /  
90/9323698399 Vashi 27827503/27827583 / 9821716724 Vasai 6451455/  
9967905543 Kalyan 3212075/ 9323294772 Nagpur 3248461/65 /  
9373599205 Nagpur – South 2222366 / 6460366/ 9372425958 Amravati  
3297767/ 9326280099 Chandrapur 277166 / 9372277166 Akola 6418348 /  
9326450488 Pune 32931959/ 2605 4770/ 40078356 / 9372497877  
AhmedNagar 2425877/ 9325606919 Pune NEW Wanawadi  
40052177 / 40090377 / 9371205077 Pune-Kothrud 25461876 /  
9371205077 Solapur 3294758 /2723711 / 9370454570 Pimpri / Chinchwad  
27485173/ 9890968052 Panaji - North Goa 222 2736 / 222 1099 / 222  
8295 / 9325551233 Madgaon - South Goa 3259391 / 9326797265  
Kolhapur 2462325/ 9371225633 Sangli 3298587 / 2322 242 /  
9370820104 Ratnagiri 321683 Satara 284351 / 9370820104 Aurangabad  
3252656 / 9372369399 Aurangabad 6992444 / 9922681232 Nasik  
3200775/ 6524123 / 578524 9372422890 Jalgaon 3206670 / 3204257/  
232368 / 9370730985 Nanded 325025 / 321253 /9325084880

**Karnataka:** Bangalore- Indiranagar 32928265/ 9341033739 /Bangalore -  
Rajaji Nagar 23122672 / 23125245 9916908103 Bangalore – Jaynagar  
26577409 / 26576274 / 9916908046 Bangalore Radial CRC  
25438796 / 25438795 9902732891 Mysore CRC 3206473 /  
2463437 / 9341255959 Kolar 401445 / 9844405543 Mangalore 3255339 /  
2411210 / 9341880107 Mangalore 2414924 / 2415445 Hassan 266606  
Udupi 2532810/ 2532830 Shimoga 277391/ 226846 Hubli 3298808 /  
2214814 / 2288712 / 9341680104 Gulbarga 324327 / 275816 /

9886628723 Raichur 231311 / 9886628723 Davangere 325765 / 233982 / 253585 / 9449629481 Bellary 277826 / 9449629481 Belgaum 3295249 / 2424095 / 2469139 / 9342306934 Bijapur 2255278 / 9342306934

Tamil Nadu : Chennai 32961651 / 28330220 / 9381144102 Chennai – Adyar 24525067 Chennai - Tambaram 22413334 Chennai – Avadi 26558118 Chennai – Tondairpet 25913350 Chennai – Valasarawakam 24865500 Chennai – Kilkattalai 22475300 Pondicherry 3296177 /

2342467/ 2348856 / 2222368 / 9344444112 Cuddalore 324566 / 236677 / 223105 / 9345344108 / Vellore 2235946/ 2235964/ 4203946 / 9894600218

Chennai – Radials 32973243 / 32973244 / 9381144118 Kanchipuram 67270964 Tiruvannamalai 250761 / 254167 Madurai 3259062 / 2533 033/ 6543001/ 6543002 / 9360044103 Tirunelveli 3291831/ 2331731/ 2331831/ 2331901/ 9367944111 Nagercoil 234362 / 234372 / 9381251696 Trichy 2775133 / 2770433 / 9345144120 Dindigul 2433747 / 9344678809

Thanjavur 271729 / 271297 9360318839 Madurai 2604340 / 2600529 / 9360044116 Karaikudi 227939/ 40 / 9360009802 Pudukotai 320441

Coimbatore 3258032/ 252 7314 / 3250431/ 243 3340 / 244 3482/ 93448 44117 / 93448 44104 Salem 3048090 / 244 9525 / 244 3237 93444

44113 Erode CRC 222 7211 / 222 7201 / 93622 27201 Karur 259 295 / 234 295 / 9367155286 Pollachi 325756/ 231796 Tiruppur 223 4526 / 223 0407 93443 44110

**Andhra Pradesh:** Hyderabad 32935964 Secunderabad 27840126 / 9885579039 Kukatpally 23161296 / 9885569764 Malakpet 24547649/ 9885578329 Kurnool 278510 / 9393840105 Tirupathi 2286867/ 6563377 / 9391724389 Karimangar 2230947 / 9290077307 Nizamabad 550115 / 9347240104 / Godavri Khani 932444204 Ameerpet 32495566 / 62615566 / 9246509614 Nellore 9393667793 Godavari Khani 243123 /

9849262806 Warrangal 2454951 / 9885850002 Mahabub Nagar 253475/ 9849412435 Ananthapur 227801/ 9346235756 Proddatur 248844 / 9849655619

Vijaywada 3299410 / 2438681 / 6536040 / 9397840107 Vizag 3296423 / 2598 463/ 6533825 / 9394240111 Rajahmundry

6663873 / 2443873 / 9393940112 Guntur 3252223 /2233006/ 9396402716  
Vizianagaram 9246492177 Eluru 9246492177 Bhimavaram 9246492177  
Ongole 9246492177 Tenali 9246492177 Khammam 9246492177  
Kakinada 9290624383

**Kerala:** Cochin 3259353/ 3988900 / 2357 536 / 2357 440 / 9388648410  
Calicut 3942114 / 2740 858 / 2743 502 / 9349748417 Vadagara 2522502 /  
9947033220 Malapuram 3298228/ 2730125 /9947033228 Kannur  
3292681 /2766 581 / 2711733 / 9349748416 Payannur 325456/  
201/742/209/511/ 9446005231 Thalassery 3205179/ 2322152 /  
9446005225 Trivandrum 2465 426 / 2462 924 / 9349348418  
Balarampuram 2409010 / 2409238 / 9947030083 Attingal 2629368/  
9947030088 Kottayam 3292651 / 2575 446 / 2575 336 / 9947031631 /  
9349948420 Kattappana 273255 / 9947031643 Thodupuzha 220355 /  
9947031644 Trichur 3296725 / 3249666/ 2337667 / 9349848419  
Kollam 3963666 / 2765 721 / 2743 701/ 9387008421 Pathanamthitta  
2231450 / 9349996332 Alleppy 3255001 / 2267065 / 9388899449  
Perumbavur 2520099 / 2590099/ 9388405846 Aluva 6520208/ 2620208/  
9387171000 Palakkad 938883883 Mavelikara 3290222 / 9995154512  
Tirur 9847425151 Irinjalakuda 3291515 / 2830796 9387301515

**Gujarat:** Ahmedabad 32942148 /26422176/ 26422174/ 26440505/  
26422175 / 30028232 /9925236541 / 9998082070 Gandhinagar  
32900501/ 23243747 / 9925236511 Bhavnagar 2522523 / 9925236555  
Rajkot 3204919/ 2454783 Gandhidham 323070 / 9327314443 Mehsana  
254573 /9825477439 Jamnagar 9924047076 Baroda 3253267  
/2786041/42/43/45 Surat 3018652 /2465633 / 34 /9825979998 Surat  
9824172114

**Madhya Pradesh:** Indore 3249000/ 3241043 / 2530 146 / 679 / 126 /  
9302473112 Gwalior 3240900/ 2428513 /9300773115 Ujjain 3240900 /  
2525921 / 9301508801 Ratlam 324490 / 230235 / 9329435055  
Bhopal 3240900 / 2558192 / 9301373113 Jabalpur 3240900 / 2450621 /  
9303373114 Rewa 256491 / 9893974910 Balaghat 247652 /

9425139552 Itarsi 235222 /9981207108 Dewas 220005 /9893064949  
Sagar 329951/ 2392086 / 9329414144

**Rajasthan:** Jaipur 3206300 / 3245484 / 5101951/ 5116601 / 5116602 /  
5116603 /9314914110 Ajmer 3291084 / 2632548 / 9352214113 Kota  
5100137 / 9314412303 Jodhpur 3253809/ 2440413 / 2622366 / 2633449 /  
9314714116 Pali 320900 / 256370 / 9352916107 Udaipur 3297675 /  
2411548 / 2417182 / 9314414112 Bikaner 3295324 / 2525425 / 2201958  
/ 9351658717 Ganganagar 2476195 / 9252524717/ 9784866246 Bhilwara  
307054 / 9214966006/ 9829142360 Sikar 253645 / 9214177130  
Alwar 5120630 / 9351372508

**Punjab & Himachal Pradesh:** Ludhiana 9316404203 / 9317617216 /  
98888904201 Chandigarh 2714614/ 2703248 Bhatinda 2254265 /  
5012075 Patiala 3255432 / 2205603 Jalandhar 3245432 / 2225891 /  
2235488 Amritsar3245432 / 2530349 Hoshiarpur 245508 Pathankot  
2254182 Kangra 9816944028 / 9218922881 Shimla 2655136 /  
9816046016 Bhota 9817109838

**Jammu & Kashmir:** Jammu 2562258 / 9906037727 / 9906026170  
/ 9906020854 Srinagar 2481083 / 9419006964 / 9906303093

**Haryana:** Karnal3295237 / 3293794 2220525 / 2220725 / 2220825 /  
9354717310 / 9355956700 Ambala 3296270 / 4006270 / 93158-59018  
Rohtak 250335 / 9315430724 Faridabad 3297290 4050637 Gurgaon  
3240134 /4202835 / 93135-95193 / 9313940390 Panipat 4006498 /  
9315430718 Hisar 9896111603 Hisar 9896111603 Bhiwani 9812244146  
Fatehabad 220668 / 9812114637 Sonipat 9815900579 Kurukshetra  
652172 / 92541017528 Jind 9812175001

**Delhi:** South Delhi 32449736/ 2694 48 - 26 / 34 / 43 / 24 / 42 / 8822 /  
3843 / 46028228 / 9350852821 / 9350852822 / 9313572659/9350414121  
East Delhi 65656240 / 41 / 9350595643/ 9350595658 / 9810841314 West  
Delhi 65656239 / 9313363012 / 9350852813 North Delhi 2745 5617 / 2663  
/ 9350593596 / 9350852822

**Uttar Pradesh:** Lucknow 3252284/3225340/2323306/2323044/ 2335764 /9336848973/336848974 Kanpur 3265005/3264550/2540581/9935769322 Faizabad 320808/ 241314 9415061089/ 9335029940/ Nirala 2786530 /4066249 / 9839173503 Kanpur / 9336337575 /9919237575 / 9415062345/ 9336866999 Kanpur 9415062345/ 9336866999 Lucknow 9335030333/ 9305461689 Jhansi 9415502608, 9936674704 Raibareilly 9335671666/9415082635 Varanasi 3298538/ 2224560 / 2227704 09336847755 Gorakhpur 3293222/2346126/9335029936 Allahabad 3296888/ 2260768/ 9336847754 Allahabad 2427080/ 9450542506 Mahmoorganj 2225135/9935758360 Ghaziabad 3263207/3223868/4104981/9313171608 Bareilly 3256600/ 2302688/ 9837554885 Meerut 3254424/ 2640296 /9385312016 / 9319604400/ 9319604400/ 9319604400/9319604400 Noida 3229094/ 3228483/ 4267157/ 9313171607 Saharanpur 9760363770 MuzafferNagar 897363001/ 9897363001 BulandShahar 9358713434/ 9358713434 Bijnor 9335348707/ 9335348707 Bareilly Moradabad 9319963000/ 9319963000 Agra 3256033 / 3202045/2523067/ 9336847763 Agra 205995/ 9336847761

Etah 309527/9358085588 Mathura 3298208/9319338400 Kasaganj 9319878333/ 9219986444

**Uttaranchal:** Dehradun 3250544/ 2650916/ 9336618068 Haldawani 326300/ 282462/ 9336847756

**Chattisgarh:** Raipur 3240900/ 4074325/ 9329570731/ 4074326/ 3203435/ 4069176 Korba 320090/245857/9301321361 Bhilai 3940900/ 4050700 / 9301321362 Rajnandgaon 9329551000

**West Bengal:** Kolkata South - New Alipore 32426424/ 24007951/ 24007952/24007953/24009999/8322/09330913133/09830537820/094334 60983/09836038804

Kolkata North – Saltlake 2426425/6431/22896221/22896192/22896193/ 9339733104/ 9433522575/ 9339310761 Asansol 2280978/9433522574 Siliguri 2525722/ 2525721/ 9434130296/ 9338078401/ 9434178876

Barrackpore (24PG North) 9332066199 Garia (24 PG South)/ 24367528/  
9339772596 Murshidabad 274691/ 9232473594/ 9333194352/  
9434743675 Nadia 9332656601 Burdwan 2542387/ 9332100554/  
9332233901 Durgapore 3290954/ 3208585/ 9332800271

**Assam:** Guwahati 2413138 / 2413158/09435044420/9954890168  
/9864116390 Jorhat 2309008/ 9435091567 Guwahati 09864408750/  
Tinsukia 2337512/ 09864052167

**Orissa:** Bhubaneshwar 0674-3299315/2530449/ 2573439/09338167410 /  
9338167416/ 9338167411 Rourkela 3295442/2507092/ 9337467417  
Cuttack 3254442/ 2331122/ 9337167412 Sambalpur 3295442/ 2404871/  
9338967419 Behrampur / 3295442/ 2221574/ 9338967414 Balasore  
329442 / 241348/9338367415

**Bihar:** Patna 3252513 / 3259715 / 16/2261 071/09334461210 /  
9234611210/ Muzaffarpur 2247221/ 9334061211 Gaya  
2432863/9334140303 Bhagalpur 2409473/ 9431383711 Arrah 2409473/  
9304386630

**Jharkhand:** Ranchi 3299585/2341049/9334465110 Jamshedpur  
3205008/2432464/ 9334173951/ 9334133359 Hazaribagh 9431366644  
Dhanabd 9234411586



## Customer's Warranty Card

**MIRC ELECTRONICS LTD** provides this Limited Warranty to person who has purchased the **ONIDA** mobile phone and original accessory delivered with your mobile phone.

1. The warranty period for the transceiver for 1 year, battery & charger for 6 months is from the date of purchase of the product.
2. The warranty does not cover external housing and cosmetic parts.
3. **MIRC ELECTRONICS LTD** warrants to you that during the warranty period **MIRC ELECTRONICS LTD** or a **MIRC ELECTRONICS LTD** authorized service network will repair or replace, at **MIRC ELECTRONICS LTD** option, any defective product, or parts thereof, with new or factory rebuilt replacement items, and return the product to the consumer in working condition. No charge will be made to the consumer for either parts or labour in repairing or replacing the product. All replaced boards or equipment shall become property of **MIRC ELECTRONICS LTD**.
4. The warranty in respect of a repaired or replaced product/part shall extend for the remaining warranty period of the repaired product or replacement thereof to the consumer
5. Upon request from **MIRC ELECTRONICS LTD** or its authorized service center, the consumer must provide the purchase receipt or other documentation or information in respect of the date and place of purchase.
6. The consumer shall have no coverage or benefits under this warranty in the event that any of the following conditions are applicable.
  - The Product has been subject to abnormal use or conditions, improper storage, exposure to excessive moisture or dampness, exposure to excessive moisture or dampness, exposure to excessive temperatures, unauthorized modifications, unauthorized repair including but not limited to use of unauthorized spare parts in repairs abuse, accident, Acts of God, spills of food or liquids, maladjustment of customer control and breakage or damage to antenna.
  - **MIRC ELECTRONICS LTD** has not been notified by the consumer of the defect in the product during the applicable warranty period.

- The product serial number or the accessory date code has been removed, defaced or altered.
  - The defect or damage caused by defective function of the cellular system or by inadequate signal reception by the external antenna.
  - The product has been used with or connected to an accessory not supplied by MIRC ELECTRONIC LTD, not fit for use with ONIDA mobile phones or used in other than its intended use.
  - The seals of the product's battery enclosure have been broken or show evidence of tampering or the product's battery has been used in equipment other than that for which it has been specified.
7. In order to derive the benefits of this warranty, the consumer should follow the following procedure.
- The consumer shall return the product to place of purchase for repair or replacement.
  - The consumer may contact local MIRC ELECTRONICS LTD office for the nearest authorized service center.
  - The consumer shall arrange for the product to be delivered to the authorized service center.
  - The consumer will be billed for any parts or labour charges not covered by this warranty. The consumer shall be responsible for expenses related to reinstallation of the product.

**Details:**

Customer's Name \_\_\_\_\_

Adders \_\_\_\_\_

Dealer's Name \_\_\_\_\_

Dealer Address & Stamp \_\_\_\_\_

Model \_\_\_\_\_

Date of Purchase \_\_\_\_\_

Date of Expiry of Warranty \_\_\_\_\_

Please paste the IMEI sticker in the space provided below, the Warranty of your handset is based on the same, so keep the form in a safe place